



Welcome to OptumRx

Let's get started making
the most of your new
pharmacy benefits



Some easy things you can do today

You can do a few things now to help make the most of your plan when it goes into effect.

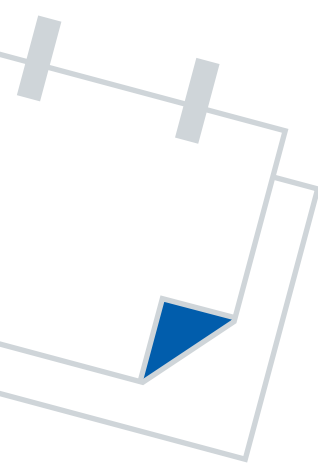
- Tell your doctor that OptumRx® will be your plan's pharmacy care services manager for refills and future prescriptions
- Understand drug tiers and how they affect cost
- Understand your coverage and what you need to do to get your medication



What you can do once your coverage begins

Get ready to use your coverage and take advantage of convenient options that make it easier for you to get your medication.

- Register for an account and manage your pharmacy benefits online
- Download the UnitedHealthcare® Health4Me® app to manage your medication(s) on the go
- Use the drug pricing tool with the Health4Me app or on **myuhc.com** to see how much your medication(s) will cost
- Choose the way you prefer to get your medications



We're with you every step of the way

Your peace of mind is important to us. That's why we'll send you helpful mailings that will keep you informed so you can feel comfortable and confident to manage your plan and your health including:

- Information about your medication and any action you may need to take
- Information about clinical or home delivery programs your plan may offer

DRUG TIERS

Your Prescription Drug List (PDL) is a list of commonly prescribed medications covered by your pharmacy benefit. It lists the drugs available for certain conditions and is organized into different cost levels known as tiers. Tier 1 medications usually are your lower-cost options. Check your PDL to find out what tier your medications are in.

Your Cost	Drug Tier*	What's Covered	Helpful Hints
\$ Lowest	1	Medications that provide the highest overall value. Mostly generic drugs. Some brand drugs may also be included.	Use Tier 1 drugs for the lowest out-of-pocket costs.
\$\$ Mid-range	2	Medications that provide good overall value. A mix of brand-name and generic drugs.	Use Tier 2 drugs, instead of Tier 3 to help reduce your out-of-pocket costs.
\$\$\$ Higher	3	Medications that provide the lowest overall value. Mostly brand drugs, as well as some generics.	Ask your doctor if a Tier 1 or Tier 2 option could work for you.




*Some pharmacy benefits may have more than three tiers

TWO WAYS TO FILL YOUR PRESCRIPTIONS

Delivered to your door

With OptumRx home delivery service, you can order up to a three-month supply of the medication you take regularly. It's convenient, easy and may help you save money.



Sign up for OptumRx home delivery:

-  Set up your online account or open the Health4Me app.
-  Ask your doctor to send an electronic prescription to OptumRx.
-  Call the number on your member ID card.

Pick up at the pharmacy

Show your member ID card at any UnitedHealthcare network retail pharmacy to fill both new and existing prescriptions.

To find a pharmacy near you:

-  Use the **Locate a Pharmacy** tool through your online account.
-  Call the number on your member ID card.

Helpful terms to know

Claim: A request from you or a provider asking the plan to pay for a medication or health service.

Copay: The amount you pay for a prescription or service.

Deductible: The amount of money you pay each year before the plan starts to cover expenses. Not all plans have deductibles.

Prescription Drug List (PDL): A list of commonly prescribed prescription medications.

Network pharmacy: Pharmacies that are able to submit claims directly to OptumRx. Using a network pharmacy may help you save money.

Prior authorization: A review process used to determine if a medication meets coverage requirements. Check your PDL to find out if a medication you take requires prior authorization. On the PDL you will see the letters “PA” next to your medication. You or your doctor can simply call OptumRx to begin the process to obtain a prior authorization. This process helps make sure your prescribed medication is beneficial for your condition and the correct dosage for you.

Supply limit: Specifies the largest quantity of medication covered per copayment or in a defined period of time. Quantity or supply limits promote the appropriate use of medication, prevent waste and help control costs and can also be used to determine the correct dosage.

Step therapy: Trying a less expensive medication before one that costs more.

Questions once coverage starts?

Learn more about OptumRx at myuhc.com.



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