



An important message from

## Answer the phone... for better health.

The phone is ringing. Caller ID says it's UnitedHealthcare... What do they want? Pick up the phone and find out. This is one call you **don't** want to miss. In fact, it might change your life. We have asked UnitedHealthcare to contact you to offer valuable health services. If you receive a call, it's because they've identified you as someone who could benefit from a telephone conversation with a nurse. These are not sales calls; no one will try to sell you anything. So go ahead and answer the phone. You'll be happy you did.

Here's what you can expect from the calls:

A nurse employed by UnitedHealthcare may call you and suggest you participate in a clinical management program. The nurse might even call to simply check in to see if you are getting timely care for your health care needs. You may receive a call from a nurse if:

- You or a family member has a chronic medical condition.
- You or a family member was recently hospitalized.
- You are pregnant.



**Note about your privacy:** We are dedicated to safeguarding your privacy. UnitedHealthcare does not share your name or any other identifying information. Your conversations will remain confidential.

For informational purposes only. Nurses cannot diagnose problems or recommend specific treatment and are not a substitute for your doctor's care. These services are not an insurance program and may be discontinued at any time. Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Administrative services provided by United HealthCare Services, Inc. or their affiliates.

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